

# RETAIL CUSTOMER RETURN POLICY



NHT Global offers a 30 (thirty) day, 100% (one-hundred percent) unconditional money back guarantee on products sold to all retail customers. Every NHT Global distributor is bound by his/her Agreement and the Policies and Procedures to honor this guarantee. Prior to the completion of any retail sale a distributor must make a verbal disclosure of the right to the unconditional guarantee. If a retail customer is dissatisfied with any NHT Global product for any reasons, then the he or she may return the unused portion of the product to the distributor from whom it was originally purchased within 30 (thirty) days for either a replacement, exchange for another product or a full refund of the purchase price of the product.

## BUYERS RIGHT TO CANCEL

*Federal law empowers a buyer to cancel certain sale without penalty prior to midnight of the 3rd (third) business day following the transaction. This rule generally covers retail consumer sales of \$25.00 (twenty-five dollars) or more that occurs away from the retailer's main office. To cancel your purchase under this law, please contact Customer Support at [support@nhtglobal.com](mailto:support@nhtglobal.com) (United States) or [support.ca@nhtglobal.com](mailto:support.ca@nhtglobal.com) (Canada).*